

# Privacy Policy

## Our contact details

Cornish Travel

07946769384

Puxton moor Farm

enquiries@cornishtravel.net

Hewish

BS24 6TH

08/08/24

## The personal information we collect

We keep the booking details for 6 months on our records the personal information we store our persons Name, contact telephone number, vehicle details. We do not share this information with anyone.

## How and why we collect personal information

We need these details on a booking form so that we have a record of you arriving, leaving with us.

We also need a record for our private hire operator's license.

## Lawful bases for processing personal information

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (A) Your Consent. You are able to remove your consent at any time.  
You can do this by contacting us.
- (B) We have a legal obligation.
- (C) We have vital interest.
- (D) We have a legitimate interest.

## How your personal information is stored

Your Booking form is Stored on our website data base, after 6 months the booking is then deleted of our data base.

## Your data protection rights

Under data protection law, you have rights including:

**Your right of access –**

You have the right to ask us for copies of your personal information.

**Your right to rectification –**

You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure –**

You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing –**

You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing –**

You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability –**

You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

**You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.**

### How to contact us if you wish to make a request

enquiries@cornishtravel.net

07946769384

Puxton moor Farm

Hewish

BS24 6TH

### Complaints Procedures

If you wish to make a complaint please email us as soon as possible

